

Date Published: 13 March 2017



EXECUTIVE

14 MARCH 2017

SUPPLEMENTARY PAPERS

TO: ALL MEMBERS OF THE EXECUTIVE

The following papers have been added to the agenda for the above meeting.

These were not available for publication with the rest of the agenda.

Alison Sanders
Director of Corporate Services

	Page No
7. CUSTOMER CONTACT STRATEGY 2016 - 2019	3 - 4
Borough Solicitor and Borough Treasurer comments were omitted from the report attached to the agenda and are attached.	

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AGENDA ITEM 7: Customer Contact Strategy 2016- 2019

6 **ADVICE RECEIVED FROM STATUTORY AND OTHER OFFICERS**

Borough Solicitor

- 6.1 There are no specific legal implications arising from the recommendations in this report.

Borough Treasurer

- 6.2 There are no new financial implications at this stage.

Equalities Impact Assessment

- 6.3 EIA screenings will be carried out for each new project in the Strategy as it is implemented.

Strategic Risk Management Issues

- 6.4 A risk log will be created and maintained for each project arising from this Strategy.

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